



### **3 Exciting Vacancies in our IT Team: IT Helpdesk, IT Support Engineer & Application Support**

Amscan is the leading manufacturer and distributor of decorated party, balloon and costume products in the world!

With over 70 years' experience we operate in the UK from Amscan HQ in Milton Keynes. A trusted partner for over 40,000 retailers around the world who come to us again and again because we offer: an unbeatable range; a one-stop shop; co-ordinated ranges; quality and innovation; expert consultancy; a personal touch and quality global manufacturing.

We're looking for candidates who are passionate about IT and want to develop their skillsets further.

You will be working within a fast-paced environment and have great opportunities to build your skills working within a large corporate organisation. You'll provide efficient and effective technical assistance on a variety of systems and technology across the business.

The right candidates must have a minimum of 6 months' exposure/experience in a 1<sup>st</sup> line environment, with some experience working with Active Directory, DNS, break fix on laptops, desktops and printers, as well as basic application troubleshooting for Microsoft and Adobe products. Experience in a VMWare environment and networking is advantageous.

You'll have a positive can-do attitude and a confidence to resolve IT issues for users across the business.

We're looking for people with excellent communication skills, who have a high attention to detail and work well in a busy, but fun environment.

Does this sound like you? If so, we'd love to hear from you!!

For further information, please contact Harminder Suri, Head of IT and Reporting via email at [hsuri@amscan-uk.co.uk](mailto:hsuri@amscan-uk.co.uk) with a CV and cover letter indicating the role of interest. No agencies please.